

Patient Engagement

Powered by  DNV Imatis



Transform patient experience and staff efficiency

Challenge:

Hospital stays can be frustrating for patients, with long stretches of waiting punctuated by brief, hurried exchanges of information. This is often due to busy healthcare staff and the need for rapid communication, which can unfortunately lead to misunderstandings – leaving patients feeling uncertain and potentially missing out on crucial details.

Solution:

Patient Engagement transforms hospital stays by empowering patients. It is a user-friendly portal which is accessible via the patient's own mobile or tablet, providing real-time information and communication tools.

Patient Engagement improves patient satisfaction and staff efficiency, creating a more positive and streamlined hospital experience where patients feel engaged and empowered.

How it works:

- Patient Engagement is a portal which works on patients' own devices (e.g. tablets, smartphones) for easy integration
- A personalised dashboard provides patients with a central hub for information specific to their stay, including ward details, healthcare team introductions and hospital services
- Various functions can be supported, including ordering meals, adjusting room temperature and lighting, completing questionnaires and self-reporting
- Patients can ask questions directly to the appropriate staff member, eliminating pull-cord reliance
- Real-time feedback keeps patients informed and reduces frustration, with receipt of requests confirmed and status updates provided



Potential benefits:



Scalable solution as part of your wider digitalisation efforts



Simplified workflows and enhanced efficiency



Eliminates communication breakdowns



Improved patient satisfaction



Real-time access to information

Ready to learn more?

Wandsworth Healthcare has collaborated with DNV Imatis, a leading Scandinavian digital healthcare solutions provider, to help NHS trusts enhance the digital patient journey and deliver more efficient, patient-centred and data-driven healthcare.

Contact us today to find out how we can help you unlock more capacity to care and enhance the digital journey of your patients.

Call **01483 713400**
Email **digital@wandsworthhealthcare.com**

Visit www.wandsworthhealthcare.com/digital-patient-journey/ to find out about the other core solutions we are offering as part of our collaboration with DNV Imatis, including task management for support services, electronic bed capacity management and alarm management.



Find out more


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